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A Reference Model for Internet of Things Middleware

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Abstract— Internet of Things (IoT) is a term used to describe an environment where billions of objects, constrained in terms of resources ("things"), are connected to the Internet, and interacting autonomously. With so many objects connected in IoT solutions, the environment in which they are placed becomes smarter. A software, called middleware, plays a key role since it is responsible for most of the intelligence in IoT, integrating data from devices, allowing them to communicate, and make decisions based on collected data. Then, considering requirements of IoT platforms, a reference architecture model for IoT middleware is analyzed, detailing the best operation approaches of each proposed module, as well as proposes basic security features for this type of software. This paper elaborates on a systematic review of the related literature, exploring the differences between the current Internet and IoT-based systems, presenting a deep discussion of the challenges and future perspectives on IoT middleware. Finally, it highlights the difficulties for achieving and enforcing a universal standard. Thus, it is concluded that middleware plays a crucial role in IoT solutions and the proposed architectural approach can be used as a reference model for IoT middleware.

Index Terms— Internet of Things; IoT; Middleware; Middleware architecture for IoT; Reference model.

I. INTRODUCTION

T HE term Internet of Things (IoT) is credited to Kevin Ashton as, in 1999, he started a presentation entitled "That 'Internet of Things' Thing" [1]. From then, enormous contributions, such as security, connectivity, energy efficiency, and much more, were made on the topic. Currently, IoT is considered a relevant topic for researchers, consumers, and service providers. Since its beginning, the term has suffered minimal modifications. Nevertheless, the basics are still the same. IoT can be described as a fancy term for a scenario where anything may be inserted in a network, be uniquely identified, and interact with minimal human intervention [2][3][4]. These

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things can belong to the real world (physical things) both from inanimate pieces and to living animals, or the virtual world (virtual "things") that only exists in a simulation environment [5]. To clarify, a "thing" is an ordinary device that can be uniquely identified and connected to the Internet. Then, if users or applications have access to the information and communicate with these things (objects) through the Internet, it can be considered IoT scenario.

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Since 2015, the smartphone has surpassed the laptop as the most important device for connecting to the Internet in the UK and, from 2008, there are more devices connected to the Internet than all the world population [6]. It is expected that, by 2020, about 50 billion objects may be connected to the Internet [7]. At first glance, it might seem an exaggerated number (and, maybe, it can be), but history has shown that, as the physical size and price of certain technologies reduce, more people can access to them and, consequently, their presence becomes ubiquitous in daily life.

Considering the IoT definition, it is easy to conclude that IoT follows the basic principle of things "speaking" the same language, using technologies that perform a good communication among them. To illustrate it, imagine the following scenario: an interesting woman profile is spotted on a social network, and a conversation is initiated through the Chat. Both realize that one speaks English and the other Russian. The conclusion is simple. Despite having a direct way to communicate, they do not understand each other, as they are just sending/receiving meaningless data (content). Therefore, none of them can make meaning of it. The same principle is applied when "things" interact regardless they have an Internet connection. If they cannot interpret each other, the communication will be futile and does not exist. Other applications of IoT can be widely found in the literature and industry (raw water management and smart homes, for instance), and, mainly, health fields for remote healthcare

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monitoring and control of vital signs from wearable sensors. Thus, requiring a robust middleware software system to mediate these interactions.

Without middleware solutions, programmers must read a new software specification every time they integrate new software packages, turning these tasks difficult and very time-consuming [8][9]. In this regard, numerous organizations struggle and prefer integrated solutions from the same vendor, even when they are insufficient or too complicated for their needs. In IoT, organizations and users will use multiple (and incompatible) software. In fact, middleware is one of its enabling technologies [3][10]. Recognizing the crucial role of middleware in IoT environments, they are the focus of this study. Then, the main contributions of this paper are the following:

i) A deep review of the state of the art on IoT middleware platforms;

ii) A reference architecture model proposal for IoT middleware detailing the best operation method for each module;

ii) Proposal of security features that IoT middleware should comply for a safer IoT environment;

iii) Deep discussion on the difficulties of achieving a universal standard for IoT, as well as the differences between the regular Internet and the IoT. The paper also highlights the importance of IoT middleware and their crucial role.

The remainder of this work is organized as follows. Section II provides a background on the difficulties of achieving and enforcing a universal standard. Then, it provides a background on how Internet connectivity is slightly different in IoT comparing to the conventional Internet due to their requirements. Section III provides a simplified IoT layered architecture. Then, highlights the platform layer by showing their requirements and considering three categories of IoT platforms. Section IV defines IoT middleware and how they operate. This section also details some closed and open-source middleware solutions. Section V describes the operation of relevant modules of a model IoT middleware to meet IoT requirements, and also proposes basic security features that middleware should comply for a safer IoT. Open issues and research challenges are identified and discussed in Section VI, and, finally, Section VII concludes the paper.

II. THE STANDARDS COMPETITION

There will be different devices from different brands and vendors in IoT. Currently, most IoT devices are only compatible with devices from the same brand, or partner brands. For this reason, several standardization initiatives such IPSO Alliance, AllSeen Alliance, OneM2M, as Openconnectivity, Fiware, OpenFog, OpenDaylight, and many more were created. All of these initiatives are developing reference architectures or standards for all IoT layers with the purpose of delivering a more efficient and sustainable IoT. The problem with standards is that history proves that different regions adopt different standards because of many factors that can range from price, implementation complexity, or even political reasons. Power sockets are a notable example, they exist for at least a century, and different standards are adopted across the globe. Big tech companies appear on the member list

of more than one of the mentioned initiatives: Intel (5), Cisco (4), Ericsson, Microsoft, Qualcomm, and LG (3), Bosch (2). Take the Open connectivity foundation, for example, it supports IoTivity [11] and Alljoyn [12], despite both being frameworks that are addressing device connectivity. It is easily inferable that tech companies are not sure what standard will prevail and are not willing to fully commit. Another aspect of the standards competition is that besides the mentioned initiatives, other traditional standardization entities, such as IEEE, 3GPP (3rd Generation Partnership Project), among others, are developing standards for IoT. With so many entities developing competing standards, another question emerges, what is the longevity of such standards, also, what happens when a standard is established, and another that is superior is developed. Therefore, expecting to reach interoperability among devices by enforcing a universal standard is somewhat innocent.

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A. Connecting to the Internet in IoT

In IoT, most objects are constrained in resources. For this reason, nearly everything that works on the current Internet requires a lightweight IoT version [13][14]. A rapid analysis of the most common wireless methods of accessing the Internet reveals that the current Internet protocol stack does not take the limitations of IoT into account. Wi-Fi (IEEE 802.11 a/b/g/n/ad/ac) is not battery efficient, does not cover a large area, and does not support a high number of end-devices. For this reason, alternatives such as Bluetooth 5 and IEEE 802.15.4 are being deployed in IoT solutions. Bluetooth 5 is the most recent version of the mainstream Bluetooth standard. Like Bluetooth 4.2, Bluetooth 5 also supports IP networks [15] (Bluetooth's IP capabilities are rarely explored by end-users). IEEE 802.15.4 is a standard for Low-Rate Wireless Personal Area Networks (LR-WPANs) that specifies the physical and MAC layers of the OSI model [15]. The most common implementations of IEEE 802.15.4 are 6LoWPAN (IPv6 over Low Power Wireless Personal Area Networks) and ZigBee. 6LoWPAN is an IETF (Internet Engineering Task Force) approach that compresses and encapsulates the IPv6 headers, then accommodates them on the frame IEEE 802.15.4 [15]. ZigBee was developed and maintained by ZigBee Alliance. It is famous for its mesh topology, but it supports other topologies such as star and tree [15]. The most prominent advantage of 6LoWPAN is that it natively supports IP networks. When using ZigBee or traditional Bluetooth, a gateway is necessary to communicate with the Internet, which increases overhead. All technologies that do not support IP natively use a similar concept to connect to the Internet. ZigBee recognized the importance of IP networks and releases ZigBee IP that uses many 6LoWPAN concepts, especially the header fragmentation and compression scheme [15].

Another wireless method of accessing the Internet is through 3G/4G networks. Both have the same problems as Wi-Fi regarding IoT environments. For this reason, wireless long-range network solutions such as Sigfox, LoRa, and IEEE 802.11ah (HaLow) [16] were developed. These networks consume less battery on end-devices and provide wide area coverage. Both LoRa and Sigfox need a gateway that interfaces

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with end devices. This gateway connects to a backhaul that provides a connection to the Internet [17], this is depicted in Fig. 1. One of the differences between LoRa and Sigfox is that Sigfox operates similarly to a traditional ISP, where the user has to subscribe to the service in order to use it, while LoRa offers technology that any user can purchase, install the infrastructure, and use the network at will. The advantage of IEEE 802.11 ah over LoRa and Sigfox is that as an IEEE 802.11 standard, it natively supports IP networks [18]. Another promising method of accessing the Internet through IoT is 5G technology, expected to be released to the public around 2020 [19]. 5G presents different performance requirements for distinct scenarios and IoT is one of them.



Fig. 1. Illustration of Sigfox/LoRa overall architecture.

The current Internet architecture uses the Hypertext Transfer Protocol (HTTP) in the presentation layer (referring to the OSI model), but common HTTP requests consume too many resources. For this reason, alternative lightweight protocols that are more efficient and practical for end-devices have been proposed for IoT [20]. Two protocols that stand out in this regard are the Constrained Application Protocol (CoAP) and Message Queing Telemetry Transport (MQTT), both expecting a TCP/IP stack, and are being deployed on various IoT deployments. MQTT runs over TCP, while CoAP runs over UDP [21][22]. CoAP is based on the REST model, meaning that constrained devices possess a lightweight method to perform REST (Representational State Transfer) requests. MQTT relies on the Publish/Subscribe (Pub/Sub) model, and needs a message broker. A variation of the MQTT protocol for networks that are not based on TCP/IP is called MQTT-SN [23]. CoAP generates less overhead than MQTT for all message sizes when the packet loss is low; when the packet loss is higher, CoAP produces less overhead only when the message size is small [22]. When the message is large, the probability that TCP loses the message is smaller than UDP, which causes MQTT to retransmit the entire message fewer times than CoAP [22]. Another aspect of IoT is data representation. Currently, the most used encoding technique is JSON, but one of its biggest strengths (easily readable to humans) implies more computational capacity when encoding or decoding as well as transmitting. However, JSON is far superior to its competitor XML [24]. In the current Internet, this inefficiency is worth the advantages, but in IoT every Byte counts. Therefore, binary encodings such as Apache Thrift and Google's Protocol buffers are better suited for most IoT devices [25]. Despite JSON inefficiency in IoT, many devices in IoT environments still use

it. However, to maximize efficiency, they should only use JSON encoding when strictly necessary.

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III. INTERNET OF THINGS PLATFORMS

In computer science and engineering, an architecture describes the general organization of a system, abstracting from restraints such as implementation technology [26]. It goals to understand and describe a system behavior. In [2], the most relevant architecture proposals for IoT are surveyed and reviewed. To summarize the different approaches, the most relevant layers that are available in most IoT solutions are illustrated in Fig. 2. They are as follows: *i*) Users or applications, *ii*) IoT platform, and *iii*) devices and infrastructure.

Users or applications: this upper layer addresses the users and auxiliary applications such as decision support tools or social media.

IoT platform: is a software package that integrates devices, networks, and applications. The platforms hide implementation complexity from the user, because they support and enable IoT solutions by providing an ecosystem where things are built upon [27].

Devices and infrastructure: at the low layer, the physical IoT infrastructure is located. It includes network devices (including "things"), multiple access, and modulation techniques.



Fig. 2. Simplified IoT layered architecture.

Like most software, platforms possess requirements. Software engineering states that requirements are divided in functional and non-functional [28].

A. Functional requirements

Functional requirements are functionalities that describe what a system should be qualified to perform (what should be done) [29]. There are cases where functional requirements state what systems should not do [28]. Either functional requirements are met or not, there is no objective way of quantifying them. The functional requirements of IoT platforms are described as follows.

Resource discovery: if an individual does not know what are his capabilities he cannot advertise them to the others. The same principle is applied in IoT, where it is crucial for things to be aware of their abilities and limitations, so they can announce to peers what resources they offer. Expecting a human to complete this task for every IoT device manually is impractical, so

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discovery mechanisms need to scale well. Resource discovery is the process used by a device to search for the desired resources, where the entire network is probed for services [10].

Resource management: every application requires QoS (Quality of Service) to be reliable, and that is only possible through fair resource allocation. Platforms should be able to estimate device battery-time, current memory usage, and other relevant internal data to facilitate resource allocation and satisfy application needs. An efficient resource management can guarantee that a device that is handling many requests or is low on battery is requested less often if other devices are able to perform the same task.

Data management: data are critical in every application; It holds a big part of IoT value, so it should be appropriately handled. In this paragraph, data refers to what is sensed by the thing, or any other information that is interesting to the application. Data management consists of acquiring information, storing in a database, and processing through analytics.

Event Management: IoT applications can generate a massive number of events. Event management is an extension of data management. After storing data, other applications make use of it; meaning that accurate decisions can be made in real-time with the information provided by the data, and the proper events are generated.

Code Management: updating every device in person is unpractical, and IoT will have a plethora of them. Platforms should facilitate updating operations since they possess a connection to devices.

B. Non-functional requirements

Non-Functional requirements are certain aspects that a system should ensure, to guarantee QoS (Quality of Service) [29]. These requirements are described as follows.

Scalability: an IoT platform needs to be scalable, since the things connected to a network grow exponentially, so will the amount of data. Platforms should provide a similar QoS as time passes and more devices are added.

Real-time or Timeliness: most applications will rely on realtime data, so data must continuously be updated. In computer science, the term real-time means that the user barely perceives the delay between sending data, and the amount of time the computer takes to receive and process the data.

Reliability: is the likelihood that the software will experience no failures in a specified timeframe. The specified timeframe depends on the scenario. This means that the timeframe can be the duration of a single task or even the entire software lifecycle.

Availability: platforms supporting critical IoT applications must be available at all times. The platform should remain operational when executing tasks, even if it is experiencing failures. Reliability and availability should work together to ensure some level of fault tolerance.

Security: one of the most significant concerns in every application is always security. In IoT, that aspect is even more critical since a compromised object could perform all sorts of attacks such as DoS (Denial of Service) [30], or even disclose

sensitive information such as user location, regular schedule, or even live video. The implications of such data being exposed are limitless, and platforms should do their best to protect user data, while also providing intrusion detection mechanisms.

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Privacy: a substantial amount of Facebook and Google revenue comes from collecting user data and selling to advertisers (users consent to this practice in the service agreement). However, there is no way of being sure what data they collect. Privacy issues are related to the willing disclosure of data are an enormous concern. This problem is even more severe when VoiceLabs (devices that are always listening) [31], such as Amazon Alexa and Google assistant are used. An IoT platform escalates the risks further with the amount of collected data. A business model that could be popular in the future is for users to consume cloud systems available in the form of PaaS (Platform as a Service) for free with the tradeoff of the data being sold to advertisers and other interested parties. The advantage of PaaS solutions is that they are located in the cloud, and authenticated users can access the data located on the server from anywhere around the globe without having to worry about deploying or managing the infrastructure [32].

Ease of deployment, maintenance, and use: these platforms will be handled by users, who might not have technical expertise. The average user should be able to install, maintain, and use the platform easily. Software that are easy to use are preferred by the public and usability without compromising security will probably be one of the key aspects of successful IoT solutions.

Interoperability: the platform should be compatible with various devices and applications with minimal effort from developers. If the Platform supports many devices, it will gain a boost in popularity and will indirectly turn the solution more scalable. A way of reaching interoperability is if besides the popular HTTP(S), the platform also supports common IoT communication protocols such as CoAP and MQTT. Also, platforms should expose some functionalities through APIs (Application Programming Interface). APIs allow software to expose functionalities to other applications and things without sharing actual code [9].

Spontaneous interaction: new devices will continuously be added to the network, or even repositioned. These changes in the network will occur at any time. Platforms should help devices discover and interact each other with minimal human interference.

Multiplicity: multiple devices are expected to communicate simultaneously; when various devices offer the same service, platforms should help other IoT intervenients decide which one provides the best service. If instead of querying a single entity, the device merely broadcasts a service solicitation to the entire network, the device would then have to decide which is the best (in the case that more than one entity provides the desired service). If a single entity is enquired for the best device for a service, the decision of the most suitable service is delegated to a "smarter" player. The problem with querying a single entity is that better devices will be prioritized. Therefore, better devices will not always be able to provide the best service due to memory constraints (too many requests being processed), or

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even constraints from the physical world such as distance. These are issues related to multiplicity [33], and platforms should take them into account when replying.

Adaptability and Flexibility: the platform should be able to adapt to long-term changes, as well as be flexible enough for short-term alterations. The platform should also be viable across multiple scenarios.

C. IoT platform categories

The best would be for IoT platforms to support all the mentioned requirements. Instead, most IoT platforms are built to support some of the previous requirements and fall under three categories that are described as follows i) Device management, ii) application development, and iii) application enablement. Table I displays a list of IoT platforms in alphabetical order, and it also displays which categories each one targets. No category is more important than another. Nevertheless, the focus of this paper is on application enablement platforms.

Device management platforms are focused on remote device management and the optimization of network resources. The definition of device management that is going to be used in this paper is inspired in OMA DM (Open Mobile Alliance Device Management) specification. According to this standard, device management consists (but is not restricted) to setting initial configuration (provisioning), changing parameters or settings (maintenance), delivering updates (upgrading), query device status, diagnostics, error reporting (reporting), and event processing [34]. These platforms also focus on connectivity, as well as optimizing the usage of network resources. They collect the network capabilities and optimize the network resources by offering tools that facilitate data delivery, device detection, and network diagnostics. If a specific gateway in the network is overloaded or is short on battery, the platform should notice and take proper actions. Plug and play is another concern for this type of platform, so when new devices enter the network or get repositioned, little configuration by the user is necessary. It is important to notice that device management usually requires that additional software is installed on the device. Notice that some software frameworks that enable D2D (Device to Device) connectivity will also be included in this category.

Application development platforms are focused on developing secure applications that can scale to many users, and deal with the heterogeneity present in IoT environments. This type of platforms also offers built-in tools to integrate with popular service providers allowing the developed applications to be compatible with them. Platforms that merely provide basic SDKs (Software Development Kit) to send/receive data on their platform will not be included in this category. However, software development frameworks and toolkits specifically for IoT will be included in this group.

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IoT platforms	App enb	App Dev	DM Co	
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Amazon IoT platform [36]	Х			
Artik Cloud [37]	Х		У	
Autodesk Fusion Connect [38]	Х			
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*** – Although the development for Losant is for the Losant platform, the tools are very advanced.

Application enablement platforms are focused on enabling and integrating external applications. They provide means to manage and visualize data, which accelerates application development and facilitates integration with enterprise systems such as CRM (Customer Relationship Management) and ERP (Enterprise Resource Planning). Additionally, these platforms also secure user data and enable information exchange among various devices/applications. This type of platform is also called IoT middleware platform, or IoT middleware, and are the focus of this paper. It is very common for this kind of platform to also advertise themselves as supporting device management. However, most do not offer ways of delivering updates. From here on, the terms middleware, IoT middleware, and IoT middleware platform will be used interchangeably. The middleware is one of the enabling technologies for IoT [10][3]. Further details regarding IoT middleware platforms can be found in Section IV.

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IV. IOT MIDDLEWARE PLATFORMS

As the name suggests, middleware is a software that is located in the middle (between two things). The primary goal of a middleware is bringing different systems together so they can interact with each other [70]. The role of middleware is not only to enable communication but to facilitate it. No middleware can be applied to every scenario, so they are generally built for specific or set of scenarios. In the literature, IoT middleware solutions are sometimes referred to as IoT platforms or IoT middleware platforms because generally, the middleware is a platform, but it is not the only type of IoT platform.

In IoT, middleware acts as a translator. To illustrate it, imagine a scenario where three people from different nationalities debate. If they do not have a common language among them (the standardization option), they would need a translator mediating the conversation. Now imagine that the three people are different applications (APPs). APPs communicate through APIs (the language), each APP has its own API. Without a middleware (the translator) each APP must understand every other API. This simple idea allows users to focus on the problem and it is illustrated in Fig. 3, because instead of knowing how each application works, users manipulate data from one application (the middleware).



Fig. 3. Illustration of the communication (a) without middleware and (b) with middleware.

There are many IoT middleware solutions available in the literature as well as the market. Some of these solutions are open-source and free to download, trial, like most open-source, the code can be altered at will. Other solutions are closed-source, and are only available in the cloud in the form of PaaS (Platform as a Service). The advantage of PaaS solutions is that they are located in the cloud, and authenticated users can access the data located on the server from anywhere around the globe without having to worry about deploying or managing the infrastructure [32]. Both open- and closed-source middleware solutions from Table 1 are described below.

Amazon IoT platform [36] is an IoT middleware platform developed by Amazon. It supports MQTT, REST, and Websockets communications with its server. One of the biggest advantages of Amazon IoT is that it easily allows interaction with other Amazon services such as S3, Machine learning, CloudWatch, and many more. Their business model is PaaS. Artik Cloud [37] is a platform developed by Samsung. It provides application enablement as well as device management. It supports MQTT, REST, Websockets, and CoAP communications with its server. One of the advantages of Artik Cloud is that popular IoT apps and devices such as Amazon echo and Google Home can be easily integrated with it. Their business model is PaaS.

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Autodesk Fusion Connect [38] is an IoT middleware platform developed by Autodesk. It is marketed as supporting all M2M (Machine to Machine) protocols and vendor-specific technology from over 50 devices. One of its biggest strength is the fact that it provides comprehensive analytics tools. Their business model is PaaS.

Carriots [39] is a platform developed by Carriots. It provides application enablement as well as device management. It supports MQTT and REST communications with its server. Their business model is PaaS, and it can integrate with external systems such as Dropbox.

Cloudplugs [42] is an IoT middleware platform developed by Cloudplugs. It supports MQTT, REST, and Websockets communications with its server. Their business model is PaaS.

Devicehive [43] is an open-source middleware platform created by DataArt and is distributed under Apache license 2.0. It supports MQTT, REST, and Websockets communications with its server. Although it is open-source, an online version is available as PaaS where users can trial for free, or expand to a paid version. To successfully deploy the solution, users must install PostgreSQL, Apache Kafka, and Java 8 or above. The downside of Devicehive (when deploying a private server) is that measurement data from devices is cached, meaning that if the server is restarted, or runs out of memory all data are lost. If the user desires this feature, it is necessary to create an additional connector or modify backend logic. However, Devicehive plans to support this feature in next releases.

EVRYTHNG [44] is an IoT middleware platform developed by EVRYTHNG. It supports MQTT, REST, Websockets, and CoAP communications with its server. An interesting feature is that it allows integration with external Business Intelligence systems. Their business model is PaaS.

Fiware (Orion+STH): It is common for Fiware to be referred as a middleware platform. In reality, Orion Context broker is the middleware. Orion is an open-source middleware platform created and maintained by Fiware and is licensed under Affero General Public Licence (GPL) version 3. It is a publish/subscribe implementation of the NGSI-9 and NGSI-10 Open RESTful API specifications. It only supports REST communications with its server. To successfully deploy the solution, users must have MongoDB installed. The downside of Orion (when deploying a private server) is that its specification states that only the last collected value is stored in the database, meaning that chronological data consultation is not possible. Recognizing the limitations of Orion, Cygnus and STH (Short Time Historic) were developed by Fiware. They both subscribe to Orion notifications, and when values are changed, they are persisted to the database. The main difference between Cygnus and STH is that Cygnus only stores data, and no consultation is possible, while STH allows both. Fiware officially supports

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both Cygnus and STH.

InatelPlat is a middleware platform created in August 2017, at INATEL's (Instituto Nacional de Telecomunicações) ICC (INATEL Competence Center). The goal is to provide PaaS for interested buyers. Currently, it only supports REST communications with its server, but the intention is to support other protocols by early 2018. No further information regarding implementation was provided because INATEL desires to keep that information private. The name InatelPlat is temporary, and the final version will have a different name.

Kaa [49] is an open-source middleware platform created and maintained by KaaIoT and is licensed under Apache license 2.0. Although it is open-source, users can expand to a paid version by contacting the KaaIoT [71]. It supports REST communications with its server, and SDKs can be deployed to devices. To successfully deploy the solution, users must have Oracle Java SDK, either MariaDB or PostgreSQL, MongoDB or Cassandra, and Zookeeper. The downside of Kaa (when deploying a private server) is that it is not possible to inquiry the stored data from the server through the REST API, meaning that the user has to develop another application for this feature. To those who are interested, it is possible to build a REST API that returns data from a MongoDB database using free tools such as Spring tool suite [72].

Konker [50] is an open-source middleware platform created and maintained by the Brazilian KonkerLabs. It is licensed under Apache license 2.0. Although it is open-source, an online version is available as PaaS where users can trial for free, or expand to a paid version. It supports REST and MQTT communications with its server. To successfully deploy the solution, users must have Java SDK, MongoDB, Cassandra, an application server that supports servlets.

Linksmart [51], formerly known as Hydra [73], is a complete IoT platform that supports device management, as well as application enablement. The app enablement module is called Linksmart HDS (Historical Datastore). HDS is an open-source middleware platform that is licensed under Apache license 2.0. It supports REST communications with its server, and data visualization is made through grafana. To successfully deploy the solution, users must have either influxDB or MongoDB installed. Regarding the platforms that are present in this paper, it is the only one that uses SenML [74].

Losant [52] is a platform developed by Losant. It provides application enablement as well as device management. It supports MQTT and REST communications with its server. Although the application development tools offered by them are to communicate with their own middleware, the tools are very advanced. One of its biggest advantages is that besides analytics it can also be used on the edge of IoT devices. Their business model is PaaS.

Microsoft Azure IoT Suite [54] is an IoT middleware platform developed by Microsoft. It supports MQTT, AMQP, and REST communications with its server. One of the biggest advantages of Azure IoT suite is that it easily allows interaction with other Azure services such as machine learning, Data warehousing, and much more. Their business model is PaaS.

Nitrogen [56] is an open-source middleware platform. Some

of its modules are licensed under MIT license, while others are under the Apache license 2.0. To successfully deploy the solution, users must have Nodejs installed. The disadvantage is that only Nitrogen enabled devices (devices that run Nitrogen software) can communicate with the server. The project has received no updates to its Github repository since March 2015, and the official website domain (nitrogen.io) is for sale [75]. Which leads the paper to conclude that the project was terminated.

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Nimbits [55] is an open-source middleware platform created and maintained by Nimbits; it is licensed under Apache license 2.0. It supports MQTT and REST communications with its server. Although it is open-source, an online version is available as PaaS where users can trial for free. To successfully deploy the solution, users must have Java, Redis, a java server application, and Mosquitto MQTT installed. The problem with Nimbits is that it is going through a restructure and all documentation related to usage was erased from the official documentation, and the public cloud is down with no estimated date of return.

OpenIoT [57] is an open-source platform that supports device management, as well as application enablement. Created and maintained by the OpenIoT consortium, it is licensed under Apache license 2.0. It supports REST and GSN communications with its server. To successfully deploy the solution, users must have Java, Maven, JBoss, and Local Virtuoso installed. Although it is a fascinating project, it has received no updates to its Github repository since November 2015.

Sitewhere [58] is an open-source middleware platform created and maintained by Sitewhere and is licensed under CPAL-1.0 (Common Public Attribution License Version 1.0). Although it is open-source, users can expand to a paid version by contacting Sitewhere. It supports MQTT, AMQP, and REST communications with its server. To successfully deploy the solution, users must have Java, MongoDB, HiveMQ, and Apache Tomcat.

Tago [61] is an IoT middleware platform developed by Tago. It supports MQTT and REST communications with its server. Their business model is PaaS.

Telit IoT platform [62] is an IoT platform developed by Telit. It supports MQTT and REST communications with its server. It provides application enablement as well as device management. One of its biggest advantages is that besides analytics it can also be used on the edge of IoT devices.

ThingSpeak [64] is an IoT middleware developed by ThingSpeak. It supports REST communications with its server. The differential of this platform is that it offers MATLAB analytics. ThingSpeak started as an open-source project, but currently offers its service in the form of PaaS, although the old version of the server is still up in the Github repository.

Thingworx IoT platform [65] is an IoT platform developed by PTC. It supports REST communications with its server, and additional connectors are available in its marketplace. It provides application enablement as well as device management. One of its biggest advantages is that besides analytics it can also be used on the edge of IoT devices.

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Ubidots [66] is an IoT middleware platform developed by Ubidots. It supports MQTT and REST communications with its server. Their business model is PaaS.

Xively [69] is an IoT platform developed by LogMeIn. It provides application enablement as well as device management. Xively supports MQTT and REST communications with its server. One of its biggest advantages is that besides analytics it can be easily integrated with Amazon web services, Salesforce Device Bridge, and custom integrations with external CRM and ERP tools are also possible. Their business model is PaaS.

Webinos [68] is an open-source service platform that supports device management, as well as application enablement. It was developed as part of the EU FP7 ICT Programme and is licensed under Apache license 2.0. Webinos uses the concept of Personal Zones, which allows communication between services and devices. Personal zones are divided into two parts: i) PZH (Personal Zone Hub) and ii) PZP (Personal Zone Proxy). A PZH possesses a public IP address and runs in the cloud [76]. The PZP is a device that is able to run Webinos services. To successfully deploy a personal zone, users must have Nodejs installed. The disadvantage is that only Webinos enabled devices (devices that run Webinos software) can communicate with the server, besides that, it is not suitable for real systems, because many critical features are still unimplemented. It has received no updates to its Github repository pzp module since February 2014, and pzh since March 2015.

V. A REFERENCE MODEL FOR IOT MIDDLEWARE

When IoT is promoted, beautiful scenarios are presented where gadgets study user habits and also react to them, improving quality of life and user experience. Most of the presented scenarios finish with a sentence similar to this one: "all of this with minimal human intervention." These scenarios are only possible because of middleware platforms that integrate data from all the devices and acts upon it. For this reason, Middleware are present in most IoT scenarios. Collecting data and react accordingly is a crucial feature in IoT because most devices are small, and resource constrained to make complex decisions. Therefore, the middleware platforms are responsible for part of the intelligence in IoT. To fulfill their goals, the modules of an IoT middleware platform architecture should reflect IoT requirements as follows: i) interoperability, *ii*) persistence and analytics, *iii*) context, *iv*) resource and event, v) security, and vi) Graphical User Interface (GUI). The modules of a considered ideal IoT middleware are presented in Fig. 4 and described as follows.

Interoperability module: The IoT is a heterogeneous environment, and the middleware platform is the integrator. Therefore, it should provide an API that allows software to expose functionalities to other applications and things without sharing actual code [9]. API requests made by things/applications can be performed through any protocol, so the middleware should at least support the most popular IoT application protocols, such as CoAP, MQTT, and HTTP(S) [9]. The module should also support standard data representation methods, like XML (eXtensible Markup Language) and JSON (JavaScript Object Notation), as well as binary encodings (Apache thrift, Google protocol buffer), another data representation that is emerging for IoT is SenML (Sensor Markup Language) [74]. To further extend interoperability, the middleware should provide basic SDKs, so the code can quickly be deployed to devices, and they can send/receive data to/from the middleware platform. SDKs can be vital, because adding new devices to the middleware is relatively easy, but is not scalable in the sense that it is tedious for the user to add various devices at once. Then, adding new devices should be further simplified (without compromising security). This module is intended for future expansions, and is ideal for new and unforeseen technologies to be integrated here.

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Persistence and Analytics module: IoT produces a massive amount of data, which needs to be quickly and continuously stored for chronological consultation and further processing [77]. IoT Middleware should use NoSQL databases to store data since they are generally faster than SQL databases because their data model is simpler [78]. It is commonly said that in IoT, Things learn from user habits. In practice, devices are constrained in resources, and the middleware is the one who learns from collected data. Therefore, middleware least it should provide basic analytics, such as simple graphs, averages, or min/max values [8]. However, the best is further data processing through data warehousing, big data, or even feeding these data to deep/machine learning algorithms because the collected data are highly valuable, especially after being processed [79].

Context module: In a communication, context provides meaning to a conversation. IoT environments are expected to adapt to surroundings and context will play a significant role in this regard [4]. A system is context-aware if it is capable of providing relevant information or services according to the task demanded by the user [80]. Regarding user interaction, systems are classified into three levels of context-awareness [80]: i) Personalization, ii) Passive, and iii) Active. Contextawareness personalization is when the user states to the system precisely what he wants, and the system merely follows what was programmed (e.g., user programs the lights to go on when he enters the room). Passive context-awareness is when the system monitors the environment and suggests actions according to the monitored data (e.g., a user walks into a room, and the system asks if he should turn on the lights). Active context-awareness is when the system monitors the environment and acts on the changes to the environment autonomously (e.g., a user walks into a room, and the system autonomously identifies if the user can navigate through the room and turns on the light with the right degree of luminosity). Context-awareness affects the ability to adapt to new circumstances or environments, and is deeply connected to event detection/management. For context-awareness to be achieved, it has to be modeled. In recent years the ontologybased modeling has become mainstream, spawning different standards. A popular standard is OWL (Web Ontology language) that is backed by W3C (World Wide Web Consortium). More information regarding other context modeling techniques, as well as context in general can be found

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in [80]. Semantic interpretation and ontologies are expected in this module because people communicate semantically and the same is expected when humans interact with machines in IoT environments. For the IoT that is envisioned the best is artificial intelligence in this module (one of the most challenging fields in this technology), but the middleware platform can use external APIs to achieve this goal. Currently, some middleware proposals such as Linksmart and OpenIoT rely on ontologies to reach semantic interoperability between the sensed data [81].

Resource and Event module: For devices to be efficient in their actions, they must know what they can perform and their internal operation status (battery level, internal/external temperature, current memory usage), so they can advertise their resources and discover resources from others. Multiple devices are expected to communicate with each other simultaneously; they can even offer the same service, and better devices are supposed to be requested more often than the others. This means that they will not always be able to provide the best service, due to memory constraints (too many requests being processed), or even constraints from the physical world such as distance. These issues are a concern related to the multiplicity of actions and the limitations of the tiny device [33]. Middleware platforms can minimize these problems by managing and optimizing these interactions. When connecting for the first time to a middleware platform, devices and external applications should announce their capabilities through some sort of text message (e.g., in JSON). Then, the context module semantically interprets the capabilities, and when a device or application needs an individual service, it can query the middleware for nearby devices that are able to fulfill the task. The middleware understands all capabilities provided by the environment and can generate the proper events. Middleware should also facilitate events update through devices [9], as it is not expected a person can manually manage every single device in large environments such as smart cities.

Graphical User Interface: A graphical user interface (GUI) is a must for every modern software, as it makes applications user-friendly. In IoT middleware, the GUI is often referred as Dashboard, because many data will be exchanged, and dashboards present data in a way that is easy to read. Despite GUIs being so important, it is common for open-source middleware platforms do not possess a native GUI, relying instead on integrations with third-party applications such as Freeboard [82] or Grafana [83] to provide dashboards. These third-party applications can be deployed on private instances, are very powerful and relatively easy to use, as the hardest part is having to configure data-sources when using them.

Security module: IoT will not become popular without plugand-play. This means that middleware should be flexible enough for the average user to handle. Unfortunately, ease of use (usability) is difficult to achieve with the level of security needed by middleware. If the data could be tampered or retrieved by a malicious user or application, the threats would be limitless. IoT devices are not known for their security, and middleware platforms should not follow the same trend because they are the brain of IoT. The amount and value of the collected data are significant and must be secure, but the solution is not simple for any IoT scenario including middleware, because devices are very constrained in resources. Encryption, for example, is costly (regarding processing), so lightweight encryption tools or algorithms must be used for this goal, along with a lightweight cryptographic protocol [84]. Public keys require that certificates are updated when they expire, and propagating these updates to every device is not a simple task. Both cryptography and public keys are basic security features that are common on the current Internet, and their limitations in IoT display the problem in hand, so every security aspect that is efficient and can be included exclusively on a powerful server is welcome. With that in mind, the paper proposes essential security aspects for middleware security in IoT. They are: i) Per device authentication, *ii*) The credentials to consult and publish data should be different, iii) devices should access other device data using their own credentials, and iv) middleware should know device habits and store their MAC and IP. More details regarding the proposed security measures, and the reasons behind them can be found later in this Section.

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Fig. 4. Illustration of the proposed reference model for IoT platform modules.

An IoT environment is characterized by its heterogeneity considering different technologies and data collected will be used across many IoT verticals. However, some scenarios are broader than others. Small solutions like weather stations will just consider data collection and storage, as most of their data are predictable and repetitive; then, it will most likely perform basic analytics and expose data for external consultation. In big verticals, such as smart cities, that can include energy management, smart parking, smart transportation, mobility, etc., data are unpredictable. The middleware platform should be equipped with AI mechanisms to analyze broader scenarios. In practice, this means that not all possible scenarios require all the presented modules since in small scenarios such as a weather station, a simple middleware platform that facilitates data consultation and storage might suffice.

A. Security aspects related to IoT middleware

Security is an essential aspect of any system, and it seems IoT developers are relegating it to second plan, so that products can be developed faster, and the exploits can be later resolved. It is this paper's view that IoT middleware should not follow

the same path, and should ensure data security. For this reason, four fundamental aspects are proposed in this paper with the intention of increasing security in IoT middleware, and are based on the assumption that device credentials were somehow compromised.

Per device authentication is crucial for the safety of middleware data. Every device should have its individual credentials when accessing the middleware platform. If credentials get compromised, and the user notices, the threat is eliminated by revoking or updating the device credentials. However, if all devices share the same authentication, besides revoking or updating the credentials, the user also has to insert them into every other device. Some middleware platforms already follow this guidance.

Devices should use different credentials to publish and consult data from the middleware. Some already comply with the guidance that every device should have its own authentication. However, the implementation is limited, as the same credentials to publish device data are the same that are used to consult. This means that an organization cannot safely expose its device data to external users, without risking that data is tampered. For this reason, authentication per device is not enough, and different credentials should be used to publish and retrieve data. To the best of this paper's knowledge, none of the existing middleware platforms implements this security measure.

Devices should access other device data using their own credentials. The former scenario is an excellent example of a weather station, where device data can be retrieved by any interested party, but makes it difficult to discover which device credentials were compromised. Imagine that one day a close friend visits the user house and says he hacked one of the devices and now he always knows what is in the refrigerator. The solution would be to change the consultation credentials of the refrigerator and propagate them to every device that needs it (and that is the problem). A few days later the same friend is back, and compliments for changing the password but says he can consult it again. The friend also says that changing the refrigerator password is pointless, because he hacked another device to get the password. The cycle would go infinitely, because the user cannot determine which device was breached. However, if it is possible for devices to access other device data using their own credentials, by checking the middleware logs, one can determine which device credential was used from an external source, and the user can take proper actions. When configuring devices, users should be able to determine what other devices or pre-defined group of devices have access to consulting rights. Also, some devices that simply sensor data and never retrieve it should not have rights to either consult other devices, or its own data. To the best of this paper's knowledge, none of the existing middleware platforms implements this security measure.

Middleware should know device habits and store their MAC and IP address. All past scenarios assume that the user notices credential theft, but in real life it is hard to notice such breaches, especially if the middleware does not comprehend the devices habits. For this reason, middleware should know device

habits and store their MAC and IP address. If the middleware notices that a device is consulting or publishing in different intervals than it regularly does, or is consulting devices that it usually does not, it is an indicator that the device was compromised, and the user should be alerted of the anomaly to take proper actions. However, if the attacker knows this security feature, he can just disable the original device and keeps sending tampered data from any part of the globe. The middleware platform can counter this if it can extract the MAC and IP address directly from the HTTP header, and alert the user. In the Internet, IP changes, so the middleware has to detect if the device IP has changed in a reasonable range. The only scenario where the credential theft is not detected with this security features is if the attacker manages to spoof the device regular IP address, clone the MAC address, and keeps the device transmission habits. To the best of this paper knowledge, none of the existing middleware platforms implements this security measure.

VI. OPEN ISSUES AND RESEARCH OPPORTUNITIES

IoT poses significant challenges and opportunities for companies and scholars in every field. The significant number of connected devices that are expected calls the attention of academia, industry, and regulators, as the total annual economic impact due to IoT is estimated to range from 2.7 to 6.2 trillion USD (United State Dollars) by 2025 [85]. New needs will emerge, and an entirely new ecosystem might rise; researchers should be quick identifying new fields, the industry should be quick implementing innovative ideas.

When organizations choose a particular software, it is a longterm commitment, in IoT, it will not be different. Middleware who are not supported by the community or major players are in disadvantage, as currently, hundreds are available (especially as services in the cloud).

It is extremely important developing an objective and detailed way for comparing middleware systems. Currently, comparing middleware solutions comes down to preference. The "go to" for researchers currently consists of elaborating a list of relevant features (that reflect some requirements of middleware), and mark which ones accomplish them, such approach is often confusing for the readers because in theory, they all accomplish the same goals. Comparing middleware located in the Cloud is even harder since a fair comparison among different solutions implies that the conditions for all of them are the same across all the experiments. For software, this means that they will have the same available resources (memory, processing power, disk space, etc.). This precondition turns the comparison between solutions that are only available in the cloud, and local instances very complicated. As it is not possible to determine what resources are allocated to the cloud instance. In practice, this means that with more resources, the local instance can perform better in comparison with fewer resources. Another challenge related to comparing cloud solutions is related to the cost. The current business model of most cloud platforms consists on billing monthly or yearly per number of requests, analysis, stored records, or sent emails. Perhaps the biggest challenge in IoT is related to

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security. Many tech experts do not advise consumers to purchase devices, such as, door locks or children toys that are connected to the Internet. They mention such advises because IoT is seen as insecure, mainly, because developers neglect important security aspects to deliver products faster. If IoT image does not change soon, regaining public (users) trust will be difficult.

VII. CONCLUSION

The Internet of Things is a scenario where most devices are constrained in resources, which means that the intelligence will be delegated to a more capable entity. This entity is a software identified as IoT middleware or IoT middleware platform, and sometimes it is simply referred as IoT platform although it is not the only type of IoT platform. Choosing the right platform for a particular scenario can be the difference between a good and bad IoT solution because it is a long-term investment. Understanding what middleware should accomplish, and recognizing their role in IoT solutions will be crucial for organizations or individuals interested in the IoT market. Middleware developers should spend additional time making them more user-friendly without compromising security, as usability with a certain degree of quality might be the key to prosperity in this already overloaded market. Currently, there is no objective way of comparing the different middleware. Therefore, a performance assessment based on objective metrics can substantially contribute to selecting middleware for each environment, so further effort should be placed in this regard.

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